



Extended warranties and service offerings

A variety of Actiwatch extended warranties and service offerings are available for preventative maintenance and repair. Talk to your sales representative about which options best serve your needs.

Below is a list of options that can be purchased at the time of sale.

Part #	Extended warranty	Type of coverage	Pricing	UofM
1054512	Actiwatch 2	<ul style="list-style-type: none"> • Extends standard one-year product warranty for additional year • Does not cover damage outside of the standard warranty (e.g., abuse and neglect) 	\$250.00	EA
1054513	Actiwatch Spectrum and Actiwatch Spectrum Plus/PRO	<ul style="list-style-type: none"> • Extends standard one-year product warranty for additional year • Does not cover damage outside of the standard warranty (e.g., abuse and neglect) 	\$275.00	EA
1082363	Actiwatch Spectrum and Actiwatch Spectrum Plus/PRO extended warranty and preventative maintenance	<ul style="list-style-type: none"> • Extends standard one-year product warranty for additional year • Includes one-year standard preventative maintenance • Does not cover damage outside of the standard warranty (e.g., abuse and neglect) 	\$395.00	EA
1082364	Actiwatch 2 dock extended warranty	<ul style="list-style-type: none"> • Extends standard one-year product warranty for additional year • Does not cover damage outside of the standard warranty (e.g., abuse and neglect) 	\$150.00	EA

Below is a list of service options conducted by our service department on a pay-per-incident basis.*

Part #	Service offering	Service performed	Pricing	UofM
1054507	Actiwatch 2: preventative maintenance (service and recalibration)	<ul style="list-style-type: none"> • Band replacement, accelerometer and white light sensor calibration, and firmware update (if required) 	\$85.00	EA
1054508	Actiwatch Spectrum and Actiwatch Spectrum Plus/PRO preventative maintenance (service and recalibration)	<ul style="list-style-type: none"> • New battery**, band, front cover (if necessary), gasket, off-wrist sensor, accelerometer, light sensor calibration, and firmware update (if necessary) 	\$175.00	EA
1054509	Actiwatch Spectrum and Actiwatch Spectrum Plus/PRO repair (includes service and recalibration items and device repair)	<ul style="list-style-type: none"> • New battery, band, front cover (if necessary), gasket, off-wrist sensor, accelerometer, light sensor calibration, firmware update (if necessary), and repair 	\$365.00	EA
1082397	Actiwatch Spectrum battery change.	<ul style="list-style-type: none"> • Battery replacement only 	\$90.00	EA
1124299	Actiwatch Spectrum Plus/PRO service and recalibration w/battery change	<ul style="list-style-type: none"> • New battery, band, front cover (if necessary), gasket, off-wrist sensor, accelerometer, light sensor calibration, and firmware update (if necessary) 	\$195.00	EA

*Actiwatch repaired product parts are warranted for 90 days.

**Battery change for Actiwatch Spectrum Plus/Pro not included. For calibration w/battery change please see part # 1124299.

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CAUTION: US federal law restricts these devices to sale by or on the order of a physician.

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Customer service contact information:

1 800 685 2999; +1 541 598 3800 (6:30 am – 5 pm US PST)

Email: respironics.service10@philips.com

www.actigraphy.com